



*A Unit of the Technical College System of Georgia - Equal Opportunity Institution*

## **Health Care Management Program**

### **Frequently Asked Questions**

#### **Q: What is Health Care Management?**

Health care management is the administration and management of a health care facility. The health care manager is responsible for the day-to-day operations of a health care facility. Healthcare managers ensure the business operations of a healthcare facility run smoothly. This important role enhances treatment options and directs organizational policies and procedures. Health care management professionals are not directly involved with patient care but look at the bigger picture to ensure services offered benefit patients and empower staff.

#### **Q: Am I the right fit for Health Care Management?**

If you have worked in a health care setting and noticed organizational changes that are needed, then this may be a good career for you. If you have held a leadership position before, then this may be a good career for you. If you are able to organize many people and tasks, then this may be a good career for you.

#### **Q: Will I be able to maintain a full-time job while in the Health Care Management program?**

Yes, the majority of courses are offered online or in a hybrid format. Many students are successful in maintaining employment while completing their degree.

#### **Q: Is there an externship available?**

No. Currently, Chatt Tech doesn't offer any externship experiences for students. However, students are required to complete a hybrid Capstone course at the end of their educational program.

#### **Q: Where do Health Care Managers work?**

Health Care Managers find employment in a variety of locations: medical offices, dental offices, chiropractic offices, insurance companies, outpatient clinics, veterinary offices, and surgical centers.

**Q: Are there certifications available as Health Care Managers?**

Yes, there are certifications to choose from including the Physician Practice Manager Certification (CPPM) and the Certified Medical Manager (CMM). However, graduates have found it beneficial to continue their education and enroll in a Bachelor’s Degree program in Health Care Administration.

**Q: How are the classes taught in the Health Care Managers Program?**

Classes are taught face-to-face, online, hybrid and/or web-enhanced. How a particular class is taught is dependent on the content of the class.

**Q: What is the salary of a Health Care Manager?**

The salary of a Health Care Manager is based on a many factors: education, experience, geographical location, the medical office, etc. The [Bureau of Labor Statistics Website](https://www.bls.gov/ooh/management/medical-and-health-services-managers.htm)<sup>1</sup> provides the average salary nationally and geographically for Health Care Managers.

**Q: What are the typical hours of a Health Care Manager?**

Health Care Managers hours may vary dependent upon the medical facility. There are a growing number of doctor’s offices offering services on Saturdays.

**Q: What is the dress code for the class?**

You are required to be in business casual clothing during the Capstone course.

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<sup>1</sup> <https://www.bls.gov/ooh/management/medical-and-health-services-managers.htm>