

# Chattahoochee Technical College - Grievance Procedures Flow Chart

A grievance is a concern with the college brought forth by a student, staff, or faculty member. It is a formal complaint that is investigated, mediated, and resolved by the Student Conduct Officer. Should a complaint need to be routed to an appropriate office for further investigation, the Student Conduct Officer facilitates this exchange. All information and supporting documentation concerning a grievance are kept on file by the college.

Please note, academic related grievances will be submitted to the Associate Dean of the Program of Study. However, students must attempt an informal resolution.

